

Indigent Healthcare Solutions

IHS

A browser-based software solution developed exclusively for Texas indigent healthcare departments, public hospitals, and hospital districts from a company known for world-class support

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Praise from the front lines of indigent healthcare services in Texas

Successful management of indigent healthcare services in Texas is an increasingly sophisticated and complex task. Core objectives of ensuring that payments on eligible bills are correct and that all Texas reporting requirements are met are complicated by such diverse factors as budgetary constraints, medical support, and multiple office locations.

Indigent Healthcare Solutions (IHS) provides a browser-based software solution that is helping Texas indigent healthcare offices achieve their goals in this challenging environment.

The service providers who are on the front line of indigent health care know those challenges better than anyone. They also know a solution when they see one.

That's why the people who use the IHS system are our strongest supporters. Take a look at what professionals in the Texas indigent healthcare system have to say about this unique software solution.

"IHS has made such a positive impact in our office... Their annual software enhancement workshops and close support make me feel that we are not limited as to what we can do, and that is a luxury that no words can describe. The IHS staff is always ready to listen to our needs..."

Lynda G. Davis
Hardin County Indigent Health Care Director
Kountze, Texas

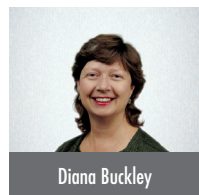


"When I saw the browser-based software developed by Indigent Healthcare Solutions, I knew Panola County had to have it to replace the DOS software that we had been using for years."

Vianna Cheshire
IHCP Director
Panola County, Texas

"The professionalism of the IHS staff and the indigent health care software that they have designed have revolutionized the way that our office operates. The IHS software has expanded our horizons and is allowing us to handle a fast-growing client base. Our office has become more efficient, and our employees have become more proficient in accomplishing their assigned duties. I can't recommend IHS's user-friendly software enough."

Karl A. Lavine
Indigent Health Care Director
Fort Bend County, Texas



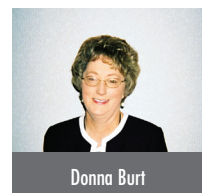
"Indigent Healthcare Solutions has come up with some great software additions that simplify day-to-day operations or add to our ability to provide important information to the elected officials and members of the community. It is apparent you have given careful thought to each new feature.

Thank you very much for a job well done!"

Diana Buckley
Indigent Health Care Director
Ellis County, Texas

"Liberty County has two indigent health care offices located 35 miles apart. IHS was able to network my two offices so all of my records are at our fingertips no matter which office we are serving the public from. Because our offices also manage several other grant and charity programs, we have also been able to integrate the needs of these additional programs into the IHS software."

Donna Burt
Director, Indigent Health Care Program
Liberty County, Texas



IHS solutions are specialized for Texas

Indigent Healthcare Solutions provides specialized software solutions for Texas indigent healthcare offices and hospital districts.

We understand limited budgets and the added pressures of providing medical care to your eligible clients.

Our browser-based software can help you ensure that payments on eligible bills are correct and that all Texas reporting requirements are met.

Our role doesn't end when the software is licensed. After installing an IHS system, we provide continuing support to make sure everything works the way you need it to. Our personalized training and service provides an ongoing support network that allows an easy transition to a new, automated environment.

The screenshot shows the 'Client Mgt' interface in a browser window. It features a top navigation bar with 'SAVE', 'UPDATE', 'CANCEL', 'ADD', and 'HELP' buttons. Below this is a 'Page 1' tab and a 'Medicaid Power Search' section with 'Clone Client' and 'Import Registration Info' options. The main form area is divided into sections for 'Client #', 'Entry Date', 'Rapid Registration #', 'Sel #', 'First', 'Middle', 'Last', 'Alternate #', 'Family #', 'Head of Household #', 'Mailing Address', 'Physical Address', 'Home Phone', 'Alternate Phone', 'Email Address', 'Appraisal Dist', 'RX Program', 'Contact By', and 'Medicaid'. The browser's address bar shows 'http://10.1.100.1111/ Client Mgt'.

The screenshot shows the 'Bill Mgt' interface in a browser window. It features a top navigation bar with 'SAVE', 'UPDATE', 'CANCEL', and 'HELP' buttons. Below this is a 'General' tab and a 'Hospital Notifications' section. The main form area is divided into sections for 'Client #', 'Vendor #', 'Invoice #', 'AutoSeq', 'Provider Patient ID #', 'NPI', 'Entry Date', 'Print Date', 'Entered By', 'Post Flag', 'Batch Date', 'Check #', 'SSN', 'DOB', 'Program', 'Amt Spent To Date', 'Inpatient Days to Date', 'Category', 'Status', 'Classification', 'Designation', 'Copy', 'Short Bill Notes', 'Hospital', 'PCP', 'Pharmacy', 'Other', and 'Voucher #'. The browser's address bar shows 'http://10.1.100.1111/ Bill Mgt'.

IHS's easy-to-navigate, browser-based screens make managing your client data an easy task. These sample screens are typical of the IHS software interface.

The screenshot shows the 'Vendor Mgt' interface in a browser window. It features a top navigation bar with 'SAVE', 'UPDATE', 'CANCEL', 'ADD', and 'HELP' buttons. Below this is a 'Page 1' tab and a 'Vendor #', 'Vendor Name', 'Mailing Address', 'Physical Address', 'Phone Number', 'Fax Number', 'Medicaid #', 'National Provider ID #', 'Tax ID #', 'Alternate #', 'E-Mail', 'Contact Name', 'Active Date', 'Termination Date', and 'Entered By' section. The browser's address bar shows 'http://10.1.100.1111/ Vendor Mgt'.

The screenshot shows a 'COUNTY BUDGET HEALTH CARE PROGRAM MONTHLY FINANCIAL REPORT' for the month of August 2008. The report is titled 'FORM 105' and is an 'Amendment of the Report for Month/Year'. It includes a table of 'REIMBURSABLE EXPENDITURES during This Report Month' and a section for 'EXPENDITURE TRACKING for State Assistance Funds Eligibility/Reimbursement'. The table of expenditures lists various services and their amounts, including Physician Services, Prescription Drugs, Hospital Inpatient Services, Hospital Outpatient Services, Laboratory/Key Services, Skilled Nursing Facility Services, Family Planning Services, Rural Health Clinic Services, State Hospital Contracts, and Optional Health Care Services. The total expenditures are \$2,774.50. The expenditure tracking section shows a total expenditure of \$3,156.52, with a 6% of GRIT amount of \$608,400.00 and a 9% of GRIT amount of \$908,400.00. The report is signed by 'Kurtis Brown' and dated 11/13/2008.

Service	Amount
Physician Services	\$745.00
Prescription Drugs	\$607.50
Hospital Inpatient Services	\$2,010.00
Hospital Outpatient Services	\$270.00
Laboratory/Key Services	\$44.00
Skilled Nursing Facility Services	\$0.00
Family Planning Services	\$0.00
Rural Health Clinic Services	\$0.00
State Hospital Contracts	\$0.00
Optional Health Care Services	\$0.00
Total Expenditures (All #1 through #10)	\$2,774.50

Category	Amount
Reimbursements Received (2) (#1) thru State Assistance	\$2,010.00
6% of GRIT	\$608,400.00
9% of GRIT	\$908,400.00

With the IHS software solution, you can track all your vendor and provider information effortlessly. All state forms, such as this State Form 105 sample, are easily and quickly accessible.

Features overview

- Fully documented software with readily accessible, full training videos
- Secure, user-friendly, browser-based navigation
- Fully integrated and updated CPT® codes
- Fully integrated and updated ICD-9 diagnosis codes
- Electronic generation of Texas Department of Health mandated forms with personalized county information
- Ability to manage multiple programs, such as indigent health care, primary health care, emergency assistance, prisoner health care, and many more
- Ability to use MS-DRG, DRG, or percentage calculations
- 24/7 support with a toll-free number
- An experienced service team with the tools to ensure that your needs are met
- No “up-front” money required
- IBM and Dell Computer Corporation hardware for easy implementation and support
- Automatic verification of invoice submission within the State’s 95-day period
- Cumulative amount paid for each client displayed in real time
- Unlimited notes section for each client, invoice, and vendor
- Guaranteed, all-inclusive pricing (You pay a low monthly fee that is guaranteed not to increase for the term of the contract. The monthly fee can include everything; there are no hidden charges.)
- Duplicate invoice notification
- Integrated eligibility worksheet (State Form 101)
- Automatic notification when client reaches \$30,000 expenditure limit
- Automatic notification when client reaches 30-day inpatient limit
- Provider and client explanation of benefits (EOB)
- Ability to balance multiple fiscal years
- Robust reporting functions with Excel compatibility
- Program customization that allows flexibility to suit your specific needs
- Secure, password-protected web server that stores and backs up your information while allowing you to access the Internet from anywhere

Optional features include:

- Fully integrated and updated Red Book® codes
- Seamless imaging system that allows storage of invoices, as well as vendor and client documents
- Medicaid PowerSearch™ to seek out clients who are “double dipping”
- Ability to interface with existing financial systems used by county auditors and treasurers

Let us help you now

To learn more about the many ways that Indigent Healthcare Solutions can apply its experience and talents to help you overcome a problem or take advantage of an opportunity, please contact us. You can also visit our website at www.indigenthealthcaresolutions.com.



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IHS is a DIR-certified vendor.